# YOLÀNDA L. CHASE, SHRM-SCP, CPM, CM

Aurora, CO ychase@live.com

diversitywaymaker.com

303.570.7658

www.linkedin.com/in/ychase

# **VICE PRESIDENT, DIVERSITY & INCLUSION**

## Advance Diversity, Inclusion & Belonging through Creative and Collaborative Solutions

Global Inclusion, Diversity & Belonging executive with extensive experience in HR leadership, consulting, and strategy across public, private, and government sectors. Expert in designing and implementing I&D strategies to meet both current state and future needs. Superpowers include strategic business alignment, talent management, and organizational development. Highly impactful way-maker who believes in transformative power of compassion and empathy in workplace. Key strengths include:

- Innovator - Outstanding Public Speaker - Tho

Thought Leadership

Stakeholder Engagement – Global Mindset

Executive Presence

#### PROFESSIONAL EXPERIENCE

ARROW, INC., Centennial, CO

2015 - 2020

#### Global Director, Workplace Forward, Inclusion & Diversity

2017 - 2020

Launched and led Inclusion & Diversity employee experience across global enterprise. Built "Five Years Out" strategy, aligned with "One Arrow" culture. Chaired global Inclusion & Diversity councils in each region.

- Achieved 100% "One Arrow" alignment on critical path for Inclusion & Diversity advancement by cultivating relationships with and gaining commitment from global presidents and senior executives.
- Planned and executed cultural competence digital learning, receiving high ratings as popular and preferred learning module in 2020.
- Boosted female representation by 2.2% in first year, identifying broken rung for women in leadership, defining key metrics, and broadening talent pipeline to include supervisor level.
- Advanced awareness of Diversity mission and values, publishing first high traffic enterprise-wide inclusive workplace intranet site and associated programming, generating over 20,000 hits at launch.
- Expanded global talent capabilities, leveraging global Diversity and Inclusion Benchmark Standards (GDIBS) as foundation of global Inclusion & Diversity focus.
- Influenced organizational employment and culture brand transformation by pioneering mission critical marketing and communications campaign with Inclusion & Diversity underpinning.
  - Led new initiatives and gained buy-in from global presidents and senior executive leadership, receiving 100% "One Arrow" alignment for I&D advancement.
  - O Devised standardized pathways to measurable results via leader commitment framework, tied to regional program establishment.
- Delivered Diversity-centric engagements around the world, launching Inclusion & Diversity, championing program, and engaging 310 employees to coordinate and execute international events.

# Senior Manager, HR Effectiveness - Global HR Strategy and Enablement

2015 - 2017

Spearheaded global HR effectiveness analysis, consultation, and framework to Senior Vice Presidents and Vice Presidents of Human Resources.

- Optimized project management and workforce planning enablement by accomplishing program governance integrated with technology and measurement systems.
- Expedited achievement of global human capital goals, incorporating project visibility methodology and driving better business decisions faster.
- Ensured acquisition and engagement of most highly skilled and diverse talent, managing HR organization redesign and transformation project.

#### DAVITA HEALTHCARE PARTNERS, INC., Denver, CO

2013 - 2015

#### Global Analyst and Project Manager, Compliance and Adherence - People Services

2014 - 2015

Led special project efforts for people services, compliance, and adherence division across global human resource lanes.

- Increased efficiency levels from 60% to 95% globally, leading process improvement efforts by utilizing genetic engineering and mapping methodologies to eliminate redundant processes.
- Captured return on investment for global onboarding, developing "next level" metrics and teammate success measurement system.
- Cut error rate and improved data accuracy by 90% across diverse employee landscape, converting manual systems to automated solutions.

#### **DAVITA HEALTHCARE PARTNERS, INC.** (Continued)

#### **Global Analyst - HR People Services**

2013 - 2014

Led mission critical Workday implementations across Asia Pacific, Europe, Middle East, Asia, and Latin American regions.

- Cut international teammate onboarding time in half, streamlining application process, restructuring documentation requirements, and reengineering background check protocol.
- Restructured international off-boarding and performance management, crafting standard operating procedures to support Workday transaction audits, records management, and document retention.
- Enhanced global capability to capture and audit information by analyzing structure and requirements and developing virtual Project Management Office (PMO).
- Showcased return on workforce planning investment for new clinics, developing Global People Services metric, reporting structure, and storytelling.

#### CHASE QUALITY RESOURCES, Denver, CO

2008 - 2013

#### **Chief Executive Consultant**

Developed 3 to 5-year strategy for HR operations, succession, workforce planning and talent programs. Advised, coached, and consulted on organizational policies, diversity, AA/EEO and sexual harassment.

- Expanded Diversity awareness across global enterprise by crafting and launching "Diversity Meeting in a Box," series of leader-led training modules on Diversity, Inclusion and Belonging.
- Simplified Charles Schwab Employee Resource Group program event and sponsorship approval processes by defining metrics, building diversity governance framework ready for deployment.

#### ADDITIONAL RELEVANT PROFESSIONAL EXPERIENCE

COORS BREWING COMPANY, Golden, CO, Human Resources Manager

UNITEDGLOBALCOM, INC. (now Liberty Global PLC), Denver, CO, Global HR Manager

UNITED HEALTHCARE, Centennial, CO, HR Manager

NATIONAL RENEWABLE ENERGY LABORATORY, Golden, CO, Foreign National Assignments Manager

EDGERTON GERMESHAUSEN & GRIER INC. (EG&G), Golden, CO, Leadership Academy Training Specialist

#### **BOARD AND CORPORATE LIAISON POSITIONS**

The Biennial of the Americas, Board of Directors, 2019 - Present

Andom Center for Victims of Domestic Violence, Board of Directors, 2018 - Present

Women in Technology of Colorado, Corporate Liaison, 2017 - Present

Colorado Technology Association, Corporate Liaison, 2017 - Present

## **EDUCATION**

Bachelor of Science Business Administration (BSBA), Organizational Development, Regis University, Denver, CO

### PROFESSIONAL CERTIFICATIONS

Society for Human Resource Management - Senior Consulting Professional (SHRM-SCP)

Conflict Resolution and Mediation Certification - Chorda Conflict Management Institute

Paralegal Professional Certification - Denver Paralegal Institute

Project Management Professional Certification, Regis University, Denver, CO

## **TECHNICAL EXPERTISE**

Office 365 | PowerPoint | Excel | Access | Visio | SharePoint | MS Project | Brightwork Workday | Ceridian | PeopleSoft | Taleo ATS | Visio

# **INDUSTRY INTERVIEWS, PRESENTATIONS AND PUBLICATIONS**

- Biennial of the Americas and Sub Rosa, Executive Panelist, "Compassionate Action & Empathy" a Facebook Live discussion on community building, embracing the uncertainty and the power of human adaptability, 2020
- Talent Inclusion Engagement & Diversity (TIED) Symposium, Executive Panelist, "Talent, Inclusion, Engagement, and Diversity;
   Weaving into the Fabric of Your Organization," 2019
- Talent Inclusion Engagement & Diversity (TIE Denver), Global Women Entrepreneur Day Executive Panelist, "Women Who Excel in Business," 2019
- Colorado Technology Association's Womenar, Navigating gender dynamics and empowering women in the workplace, 2019.'
   Diversity and Inclusion in Tech: "How Do We Start and Where Do We Go?" 2019
- Women in Tech MeetUp, Executive Panelist, 2019
- From Day One Forum on Corporate Values, Executive Panelist, "How to Make Gender Equity Finally Happen," 2019
- deepSEE Podcast, "What's the Difference? Insights and Tools for Advancing Diversity & Inclusion," 2019
- Denver Start-Up Week Basecamp, Executive Panelist, "Diversity, Equity, and Inclusion Download: How Small Businesses and Startups Can Shape Hiring Practices and Workplace Culture," 2019
- Global Minded, "Diverse Tech Role Models: Filling the Pipeline, How Tech Organizations Attract and Retain Diverse Talents in the Technology Industry," 2018
- Pipeline: Brave Souls Chief Diversity Officer Facebook Live, Diversity & Inclusion Insights Interview, 2018
- Braves Souls Newsletter and Facebook Live, "Pipeline: Diversity Executives in the Spotlight," 2018
- PEO Insider Magazine, "The Future PEO: Organization Development," National Association of Professional Employer Organizations